



The Rushey Green
Group Practice
NEWSLETTER

ready for the cold winter season.

DID NOT ATTEND AN APPOINTMENT RESULTS (DNA)

MONTH	AVB APPTS	DNA	%
AUG	5083	213	4.28%

A big thank you to all our patients who show up for their pre booked appointments. As you can see from the monthly DNA results, the amount of DNA has significantly come down. It is important that we have your correct mobile number on file so that you will receive a reminder via text about your pre booked appointment. We know everyone has very busy lives and this is why we send out text reminders. If you cannot attend an appointment for one reason or the other it is important that you notify us. Please visit Our Web site for more information about our DNA policy. Once again thank you for helping us provide a good service to our patients.

How do you cancel your appointments?

It is very easy to cancel an appointment with Rushey Green Group Practice. This can be done via email, text message by replying to text message we sent you, online via our website, using the automated phone system or in person at the practice.

There is no need to hang about waiting to speak to a receptionist!

Booking Appointments

You can book an appointment to see the GP or the nurse by phone on 020 7138 7150 option 1 enter date of birth and telephone number, online via the Practice website, text to 078 0000 9656 for routine inquires or email to: lewccg.g85633-general@nhs.net

BACK TO SCHOOL!



I hope you all had a fun and eventful Summer Holiday. With the nice weather I am sure you were able to visit new places, spend time in the park and enjoy all the outdoor activities, concerts and food festivals. Now that you had a break from the daily routine of school runs, sport days and after school activities it is time to get back to business. Start the year by ensuring your immunisations are up to date for the children, it is the time to get the flu vaccination before the flu season really comes about. Basically get yourself and your family



Patient Participation Group (PPG) General Meeting

The Rushey Green Group Practice Patient Group meeting will be held on the 8th of December, 2015 at 7PM. All Practice patients are invited to attend. The new Chairwoman **Monica Sorice** will help in chairing. We are currently looking for a treasurer for the group. If you feel you have the skills, qualities and you have a flexible schedule please email to the email address below. The PPG has its own email address which is Lewccgrusheygreenpppg@nhs.net. Please do not forget to view the PPG board in the waiting area. This board has the minutes from the last meeting and other updates.

For the Staff training day November 3rd 2015 from 12:30pm. Please do not forget to order your prescriptions. Should you need to see a doctor when we are closed you can call SELDOC on 02086939066.

NEW OPENING HOURS

Monday 8am-8pm
Tuesday 8am -6:30pm
Wednesday 8am -8pm
Thursday 8am -6:30pm
Friday 8am -6:30pm.

Smoking and drinking on the Premises!

Please note that Smoking or drinking Alcoholic beverages is **not permitted** on the Practice Premises. Each day the staff are having to remind patients of the non-smoking sign on the wall.

Like our Facebook page to receive up to date information straight to your Newsfeed.

Go to:
www.facebook.com/pages/Rushey-Green-Group-Practice/104749113013457

Quote for the Month:
'Autumn is a second spring when every leaf is a flower'
Albert Camus

Surgery Closure

The surgery will be closed

Our Facebook/Twitter Pages